

Introduction

The UCx Hospitality solution can be integrated with a preferred 3rd party hotel Property Management Systems (PMS). This Interface Form needs to be filled in by the customer and submitted to E-MetroTel support for integration with the 3rd party PMS.

UCx Server

Item	Description	Value
UCx Host ID	Copy from License Details page	
Room count	Total number of guest rooms	

PMS Interface – Connections

Item	Description	Default	Value
Mitel (PMS -> UCx)	IP Address		
	Port number	5010	
HOBIC (UCx -> PMS)	IP Address		
	Port number	5011	

PMS Language Codes

The language code is sent by PMS to the telephony system to select a language for a guest phone.

Name	Language tag	Default	PMS Language ID
English	en	EA	
Spanish	es	SP	
French	fr	FR	
German	de	GE	

Extensions

Type	Description	Value
Room extensions	A range or a list of room extensions	
Non-room extensions	A range or a list of extensions that are not rooms	
Wakeup admins	A list of administrative extensions (front desk extensions) that can use the Wakeup Calls feature (*68) to set wakeup calls for any room	

Room Service

Values reported to PMS for room service reports.

Report type	Default value	Value expected by PMS
Room has defect	0	
Dirty / Occupied	1	
Dirty / Vacant	2	
Clean / Occupied	3	
Clean / Vacant	4	
Inspected / Occupied	5	
Inspected / Vacant	6	
Undefined	7	
Undefined	8	
Undefined	9	

UCx Outbound Routes

Routes that will be enabled for a room to allow a certain type of calls as requested by PMS.

Type	Name
Local calls	
National calls	
International calls	
Internal/Emergency	