

High Availability - Prerequisites Checklist

- Both servers are on the same local LAN.
- Both servers have the same environment (either VM or hardware).
- Both servers have the AS license tag.
- Both servers DO NOT have the PT license tag.
- Both servers have the same identical licenses.

Three IP addresses are needed. The IP addresses must be statically assigned or the address assigned by the DHCP server must be tied to the MAC address of the server (also known as DHCP Reservation).

Primary IP address

Secondary IP address

Cluster IP address

Two node names are needed:

Primary node name

Secondary node name

- Set password on both systems to be the same.
- Register both servers on VPN before installing HA.
- Update both servers to current software before installing HA.
- Backup both servers before installing HA.

- Both servers are configured to the same Time Zone.
- Time and date on both servers set correctly.

Limitations

MSCS is not supported with HA and must be uninstalled before HA installation.

PSTN cards are not supported with HA and must be physically removed from the Server before HA installation.

Only one NIC - eth0 is supported.

If both NICs are being used for the UCx Server, the phones must be connected to eth0.